

Request for Service



Do you have medical equipment that needs to be serviced?

Please provide the following information:



Facility Name, Department, Room Number
UHealth Control Number
Contact Name & Number
Equipment Manufacturer
Equipment Model
Serial Number

Technician Notification Process

Primary technician needed is identified and the call is dispatched.
Technician is immediately notified of the request for service and calls customer.

1-305-243-6375; Option#2

To place a service call for Facilities, dial the same number and select **Option#1*

Notification Escalation

Biomedical Equipment
Imaging Equipment
Operations Coordinator
Director, Clinical Engineering

Robert Kershaw Jr.
Huelves "Monte" Monteverde
Jenny Sosa
Arthur Thomas

305-243-6328
305-243-6335
305-243-4788
305-243-5892